



Louis Armand Tchanagoum
Tchatchouang
Maestro
44 – 45 Deptford Broadway
London
SE8 4PH

Crime, Enforcement & Regulation
Service
9 Holbeach Road
Catford
London
SE6 4TW
Direct Line: 020 8314 6538
Frank.Olaniran@lewisham.gov.uk

REF: WK/202011687
Date: 19th August 2020

Dear Louis Armand Tchanagoum Tchatchouang,

RE: CCTV Request – MAESTRO, 44 – 45 Deptford Broadway, London, SE8 4PH

I write to you in your capacity as the Premises Licence Holder and Designated Premises Supervisor for the above business.

The Crime, Enforcement and Regulation Service has received reports that on Sunday 2 August 2020, the premises has facilitated the provision of regulated entertainment in the form of live music during the Covid period which has caused a noise nuisance.

In addition, Officers from this Service working on Sunday 9 August 2020, have observed patrons outside of the premises in possession of drinks in glass containers while smoking and socialising.

This is therefore considered a breach of your Annex 2 conditions, under condition 6 which states;

Prevent customers taking drinks outside in glass containers.

It is further noted that the doors to the premises were left open, therefore allowing a noise nuisance to be created from loud music being played at the premises and patrons shouting.

This is also considered a breach of your Annex 2 conditions, under condition 9 which states;

Doors will be kept closed during public entertainment.

The operating schedule on your premises licence stipulates that regulated entertainment, live or recorded, must cease at 2300. Officers have observed that excessively loud music was being played from your premises at approx. 0032 on Monday 10 August, without prior authorisation from the licensing authority.

This situation is highly concerning as I note that you have been written to before by Officers from this Department about such conduct.

As a consequence of this, I wish to observe CCTV footage for the following dates,

- Sunday 2 August 2020 from 2100 to Monday 3 August 2020 at 0300
- Sunday 9 August 2020 from 2300 to Monday 10 August 2020 at 0300
- Saturday 15 August 2020 from 2100 to Sunday 16 August 2020 at 0300

Please note that the above stated request is made in line with Annex 2, Condition 1 of your premises licence which states that;

CCTV is installed to Data Protection Standards and will be made available to the Police and Licensing Authority on request. Recordings shall also be kept for 31 days

To assist in my investigation, the footage provided must cover the entrance of the premises leading out to Deptford Broadway and inside of the premises.

I request that this footage be made available to me by 4:00pm on **Monday 24 August 2020**.

The footage is to be provided in a readable format either on a USB device or DVD and left with reception at our office for my attention;

9 Holbeach Road
Catford
London
SE6 4TW

The reports received and the observations by Officers from this Department have been shared with the Licensing Police Officer for the Borough of Lewisham, who will also be making contact with you.

It is imperative that the conditions stipulated within your licence are adhered to at all times the business is open for trade. I therefore put you on notice that while my investigation into the reports received is ongoing, any further reports of activity outside of the parameters of your premises licence will result in a review of your licence.

I trust that the content of this letter is clear, however should you wish to discuss this matter further, please do not hesitate to make contact with me on the details overleaf.

Yours Sincerely

F. Olaniran

Frank Olaniran
Crime, Enforcement and Regulation Officer

AUG. 3rd 2020.

DEAR SIR / MADAM.

YOUR DEPT. WILL KNOW THAT OVER RECENT YEARS, IVE HAD TO TAKE ISSUE WITH NOISE FROM THE 'MAESTRO' BAR NEXT DOOR AT NO 45, DEPTFORD BROADWAY.

LAST NIGHT, ADMITTEDLY FOR THE FIRST TIME SINCE LOCKDOWN, THEY PUT ON A BAND WHICH PLAYED FROM 9.30 PM - 12.30 AM, WITH A FULL, SOMEWHAT UNCONTROLLED CLIENTELE. IS THIS LEGAL?



MAIL ROOM
13 AUG 2020
Received.



BOZ. OF

ENVIRONMENTAL HEA
LAWRENCE HOUS
CATFORD.
13 AUG 2020

1L
Royal Mail.b
POSTAGE PAID UK4
03/08/20 22.06 8E14
821117 4.4532874

RECEIVED
13 AUG 2020

Louis Armand
Tchanagoum
Tchatchouang Maestro 44
— 45 Deptford Broadway
London
SE8 4PH



Fo/z

Crime, Enforcement &
Regulation

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Yours Sincerely

F. Olaniran

Frank Olaniran

Crime, Enforcement and Regulation Officer

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Mr Tchangoum
The Maestro Bar 44-45
Deptford Broadway
London
SE8 4PH

Environmental Health
Lewisham Council
9 Holbeach Road
London SE6 4TW
Tel: 0208 314 3974

Yoland.hosten@lewisham.gov.uk

our Ref: WK 202012157

Dear Mr Tchangoum,
Food and Safety
Team

Date: 27th August 2020

Health and Safety at Work etc. Act 1974
The Management of Health and Safety Work Regulations 1999

Re: The Maestro bar 44-45 Deptford Broadway SE8 4PH

We are currently in receipt of a complaint related to the management of your business in relation to current COVID-19 guidance, It is important that social distancing is maintained and managed throughout the operation of your business, to ensure that Health and Safety of not only your patrons but your staff.

This letter outlines areas which you should address, and provides you with information as to the management of the risk of COVID within your business.

The government's COVID-19 guidelines for employers, are designed to help get businesses back up and running and workplaces operating safely. The guidance is available at <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>

Practical steps for businesses are focused on five key points, which should be implemented as soon as it is practical:

1. Carry out a COVID-19 risk assessment

You should ensure the safety of the workplace by:

- carrying out a risk assessment in line with the HSE guidance • consulting with your workers or trade unions
- sharing the results of the risk assessment with your workforce and on your website

<https://www.hse.gov.uk/simple-health-safety/risk/index.htm>

2. Develop cleaning, hand washing and hygiene procedures

You should increase the frequency of hand washing and surface cleaning by:

- encouraging people to follow the guidance on hand washing below • providing hand sanitiser around the workplace, in addition to washrooms • frequently cleaning and disinfecting objects and surfaces that are touched regularly

- enhancing cleaning for busy areas
- setting clear use and cleaning guidance for toilets • providing hand drying facilities — either paper towels or electrical dryers <https://www.nhs.uk/live-well/healthy-body/best-way-to-wash-your-hands/>

1

3. Help people to work from home

You should take all reasonable steps to help people work from home by: • discussing home working arrangements

- ensuring they have the right equipment, for example remote access to work systems
- including them in all necessary communications
- looking after their physical and mental wellbeing

4. Maintain 2m social distancing, where possible

Where possible, you should maintain 2m between people by:

- putting up signs to remind workers and visitors of social distancing guidance
- avoiding sharing workstations
- using floor tape or paint to mark areas to help people keep to a 2m distance
- arranging one-way traffic through the workplace if possible
- switching to seeing visitors by appointment only if possible

5. Where people cannot be 2m apart, 1m may be applied only with enhance mitigations to manage transmission risk

Where it's not possible for people to be 2m apart, you should do everything practical to manage the transmission risk by:

- considering whether an activity needs to continue for the business to operate • keeping the activity time involved as short as possible • using screens or barriers to separate people from each other • using back-to-back or side-to-side working whenever possible
- staggering arrival and departure times • reducing the number of people each person has contact with by using 'fixed teams or partnering'

Employers should display a sign in their workplaces to show their employees, customers and other visitors to their workplace, that they have followed the guidance.

Please be advised that a failure to implement measures to prevent the spread of COVID-19 in a workplace, so far as reasonably practicable, may lead to further enforcement action.

I hope this letter will help you implement adequate measures in your workplace but please do not hesitate to contact me if you require any further information or advice on this or any other matter.

Yours sincerely,

Yoland Hosten
Environmental Health Officer
Food and Safety Team